

HCBS-AMH: Brief Service Descriptions

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Adaptive Aids

Service Description

Adaptive Aids work to improve the well-being of individuals within their home settings. Adaptive Aids support individuals to successfully thrive in their home / community environment.

Specialized equipment and supplies including devices, controls, and appliances that enable individuals to increase their abilities to perform activities of daily living, or to perceive, control, or communicate with the environment in which they live; allow the individual to integrate more fully into the community; or to ensure the health, welfare and safety of the individual. This service also includes items necessary for life support, ancillary supplies, and equipment necessary to the proper functioning of such items, and durable and non-durable medical equipment not otherwise available under the Medicaid State Plan. Adaptive aids are available only after benefits available through Medicare, other Medicaid benefits, or other third-party resources have been documented as exhausted.

Adaptive aids are limited to:

1. Vehicle modifications
2. Service animals and supplies
3. Environmental adaptations
4. Aids for daily living, such as reachers, adapted utensils, certain types of lifts, pill keepers, reminder devices, signs, calendars, planners, and storage devices.

Individual items costing over \$500.00 must be recommended in writing by a service provider qualified to assess the individual's need for the specific adaptive aid and be approved by DSHS. The annual cap is \$10,000 per individual, per year. Should an individual require adaptive aids after the cost limit has been reached, the individual must access other resources or alternate funding sources. An HCBS-AMH provider must obtain comparable bids for the requested adaptive aid from three vendors. The following items are the exceptions to this requirement:

- Reachers
- Adapted utensils
- Pill keepers
- Reminder devices
- Storage devices
- Eyeglasses
- Hearing aids, batteries and repairs
- Orthotic devices, orthopedic shoes and braces
- For adaptive aids (other than those listed above) that are only available from a limited number of vendors. In this case, there must be a written justification form obtaining less than three bids

Direct Service Provider

HCBS-AMH provider agency employs or has contracts with adaptive aid providers. Adaptive aid providers and their employees must comply with all applicable laws and regulations for the provision of adaptive aids.

Assisted Living Services

Service Description

Assisted Living Services include 24- hour on-site response staff to meet scheduled or unpredictable needs in a way that promotes maximum dignity and independence, and to provide supervision, safety, and security.

This service includes the following:

1. Personal care, homemaker, and chore services
2. Medication oversight
3. Therapeutic, social, and recreational programming
4. All provided in a home-like environment in a community setting licensed by the State (DADS)

Direct Service Provider

To be an HCBS-AMH Assisted Living Provider, one must meet the following requirements:

- 18+ years of age
- High school diploma or Equivalency or documentation of a proficiency evaluation of experience
- Competence to perform job tasks
- At least three personal references
- Complete initial and periodic training provided by HCBS-AMH Provider Agency
- Pass a criminal background check
- Driver's license and proof of insurance (if transporting individuals)

All Assisted Living Services must comply with the following requirements:

- Residential settings must meet relevant state and local requirements
- Transportation of individuals must be provided in accordance with applicable state laws
- Direct service providers transporting individuals must have a valid driver's license and proof of insurance
- Assisting with tasks delegated by an RN must be in accordance with state law

Community Psychiatric Supports and Treatment

Service Description

Community Psychiatric Supports and Treatment (CPST) are goal-directed supports and solution-focused interventions intended to achieve identified goals or objectives as established in the individual's recovery plan (IRP). CPST addresses specific individual needs with evidence-based and evidence-informed psychotherapeutic practices designed to specifically meet those needs. CPST is provided face-to-face with the participant; however, family or other persons significant to the participant may also be involved.

Examples include, but are not limited to:

- Cognitive Behavioral Therapy (CBT);
- Cognitive Processing Therapy (CPT); and
- Dialectical Behavior Therapy (DBT)

This service may include the following components:

1. Assist the individual to identify strategies or treatment options associated with the individual's mental illness and/or substance use disorder, with the goal of minimizing the negative effects of symptoms, emotional disturbances, or associated environmental stressors which interfere with the individual's daily living, financial management, housing, academic and/or employment progress, personal recovery or resilience, family and/or interpersonal relationships, and community integration
2. Provide individual supportive counseling, solution-focused interventions, emotional and behavioral management support, and behavioral analysis, to develop and implement social, interpersonal, self-care, daily living, and independent living skills to restore stability, support functional gains, and adapt to community living
3. Facilitate participation in and utilization of strengths based planning and treatments which include identifying strengths and needs, resources, natural supports, and developing goals and objectives
4. Assist the individual with effectively responding to or avoiding triggers, identifying crisis situations, and developing a crisis management plan.

Direct Service Provider

To be an HCBS-AMH Community Psychiatric Supports Provider, one must be a Treatment Licensed Professional of the Healing Arts (LPHA), and meet the following requirements:

- Be a Licensed Professional Physician, Advanced Practice Nurse, Professional Counselor, Clinical Social Worker, Psychologist, or a Marriage and Family Therapist
- Master's Degree in an above, outlined field
- Must be trained, credentialed, and demonstrate competence in the _____ specialized psychotherapy used

Employment Services

Service Description

Employment services help people with severe mental illness work at jobs of their choosing and achieve goals that are meaningful to them. Employment services must follow evidence-based or evidence-informed practices approved by HHSC.

Employment services must:

1. Focus on the individual's strengths and preferences
2. Promote recovery and wellness by enabling individuals to engage in work which is meaningful to them and compensated at a level equal to or greater than individuals without severe mental illness or other disabilities (competitive employment)
3. Include systematic job development based on individuals' interests, and developing relationships with local employers by making systematic contacts

Supported Employment

Includes adaptations, assistance, and training essential for individuals to sustain paid employment at or above the minimum wage and benefits provided to non-disabled workers performing similar jobs.

Examples of Supported Employment Responsibilities:

- Assist individuals in decisions about whether to disclose their mental health condition
- Helping the individual attend school and providing academic supports
- Assisting the individual with development of natural supports in the workplace
- Assisting the individual with transportation needs which include (transportation plan, securing transportation, etc.)
- Develop a method for individual's income reporting and the impact of their earnings on Medicaid / other benefits
- Employment adaptations, supervision and training related to an individual's disability
- Assisting in work-related tasks or behaviors (i.e.: personal presentation or behavior management)
- Checking in on job performance, and communicating with personnel or support systems as needed
- Assisting the individual with career advancement

Employment Assistance

Services consist of developing and implementing strategies for achieving the individual's desired employment outcome, including more suitable employment for individuals who are already employed. Employment Assistance helps the individual locate and maintain paid employment in the community and may include activities on behalf of the individual to assist in maintaining employment. Services are individualized and person-directed

Examples of Employment Assistance Responsibilities:

- Identifying potential employers or self-employment options
- Identifying negotiable and non-negotiable employment conditions
- Assisting the individual with transportation needs
- Identifying targeted job tasks the individual can perform or potentially perform
- Exploring individual's interests, capabilities, preferences & ongoing needs
- Assisting with resumes applications, pre-employment testing and interviews
- Assisting the individual to understand the impact of work activity on his/her services and financial supports
- Identifying the individual's strengths, assets, challenges and transferable skills from previous job placements
- Assessing the individual's learning style and needs for adaptive technology, accommodations and on-site supports

Direct Service Provider

To be an HCBS-AMH Employment Services Provider, one must be 18+ years old and meet one of the following qualifications:

- Bachelor's degree in rehabilitation, business, marketing, or a related human services field, and one year's paid or unpaid experience providing employment services to people with disabilities
- Associate's degree in rehabilitation, business, marketing, or a related human services field, and two years paid or unpaid experience providing employment services to people with disabilities
- High school diploma or Certificate of High School Equivalency, and three years paid or unpaid experience providing employment services to people with disabilities.

Flexible (Flex) Funds

Service Description

Flexible Funds are the monies utilized for non-clinical supports that augment the Individualized Recovery Plan (IRP) to reduce symptomatology and maintain quality of life and community integration.

Flex Funds may be used in accordance with the following guidelines:

1. Reserved for low income individuals
2. All services provided with Flex Funds must be identified on the IRP for review and prior-approval by HHSC
3. HHSC will review to ensure that the indicated service does not fall within the scope of the HCBS-AMH service array before approving
4. May be utilized to support individuals who have a lapse or delay in SSI benefits

Flexible Funds are only available for individuals enrolled in HCBS-AMH who are indigent, unless an exception is granted by HHSC for the unique circumstance where the service is clinically required and not attainable by any other resource available to the non-low-income individual.

Home Delivered Meals

Service Description

Home Delivered Meal services provide and deliver nutritionally sound meals to individuals in their homes. The individual has met needs-based criteria if the individual:

1. Is unable to do meal preparation on a regular basis without assistance;
2. Does not have access to alternate resources for the provision of the meal; and
3. Does not have natural supports that are willing/able to provide meal preparation.

The following are criteria of the Home Delivered Meals service:

- Meals may be hot, cold, frozen, dried, or canned with a satisfactory storage life
- Home Delivered Meals providers must demonstrate that menu standards are developed to sustain and improve a participant's health through the provision of safe and nutritious meals that are approved by a dietician
- All providers will have a safety plan to provide meals during emergencies, weather-related conditions, and natural disasters (i.e. shelf- stable emergency meal packages, four-wheel drive vehicles, and volunteer arrangements with other community resources)
- Home delivered meals must be delivered in-person, whereby a paid staff or volunteer delivers the meal to the individual's home. The staff or volunteers must make every attempt to report any concerns, or changes in the individual's condition, to the individual's Recovery Manager
- Nutrition Screening Survey: A nutrition screening survey must be designed to indicate signs of poor nutritional health
 - Nutrition screening surveys will be completed by the HCBS-AMH Provider Agency at intake and annually after that.

Direct Service Provider

Service Providers must follow procedures and maintain facilities that comply with all applicable state and local laws and regulations related to fire, health, sanitation and safety, food preparation, handling, and service activities

Staff and volunteers involved in food preparation will have training in:

- Portion control
- FDA Food Code practices for sanitary handling of food
- Texas food safety requirements
- Agency safety policies and procedures.

Staff and volunteers having direct contact with an individual will have training in:

- Protecting confidentiality
- How to report concerns, which may include: change of condition; self- neglect, and abuse, to appropriate staff for follow-up
- When to report to the RM any individuals considered high risk

Host Home/Companion Care

Service Description

Host Home / Companion Care will provide personal assistance with activities of daily living (ADLs) and functional living tasks. This may include the following:

- Assistance with planning and preparing meals
- Transportation or assistance in securing transportation
- Ambulation and mobility
- Reinforcement of cognitive training or specialized mental health therapies/activities
- Assistance with managing medications

All Host Home / Companion Care Services must comply with the following requirements:

1. Residential settings must meet relevant state and local requirements
2. Transportation of individuals must be provided in accordance with applicable state laws
3. Direct service providers transporting individuals must have a valid driver's license and proof of insurance
4. Assisting with tasks delegated by an RN must be in accordance with state law

These services can be provided in a private residence by a host home or companion care provider who lives in and owns or leases the residence. In a companion care arrangement, the residence may also be owned or leased by the individual.

Those who are eligible to provide Host home / Companion Care service include, a family member (not spouse), a court- appointed guardian, or a Legally Authorized Representative (LAR).

Direct Service Provider

To be an HCBS-AMH Host Home / Companion Care provider, one must meet the following requirements:

- Be 18+ years of age
- High school diploma or Equivalency or documentation of a proficiency evaluation of experience and competence to perform job tasks
- At least three personal references
- Complete initial and periodic training provided by HCBS-AMH Provider Agency
- Pass a criminal background check
- Driver's license and proof of insurance (if transporting individuals)

Minor Home Modifications

Service Description

Minor home modifications are those physical adaptations to an individual's home that are necessary to ensure the individual's health, welfare, and safety, or that enable the individual to function with greater independence in the home. In order to receive minor home modifications under this program, the individual would require institutionalization without these adaptations.

Minor home modification may include:

- Home accessibility adaptations (e.g. widening of doorways)
- Modification of bathroom facilities
- Installation of ramps; or other minor modifications which are necessary to achieve a specific rehabilitative goal defined in the IRP and prior approved by HHSC
- Repair and maintenance of a billable adaptation not covered by warranty
- Safety adaptations (alarm systems, alert systems, and other safety devices)

Minor home modifications must maintain the following criteria:

1. Minor home modifications must be provided in accordance with applicable state or local building codes
2. The minor home modifications must be necessary to address specific functional limitations documented in the IRP and must be approved by HHSC
3. Individual items costing over \$1,000.00 must be recommended in writing by a services provider qualified to assess the individual's need for the specific adaptive aid and be approved by HHSC
4. There is an individual limit of \$7,500.00 per lifetime for minor home modifications. Once that maximum is reached, \$300 per IRP year/ individual will be allowed for repair, replacement, or updating of existing modifications. Should an individual require environmental modifications after the cost cap has been reached, the individual/family must access other resources or alternate funding sources.
5. An HCBS-AMH provider must obtain comparable bids for the requested minor home modifications from three vendors.

Direct Service Provider

The agency must comply with the requirements for delivery of minor home modifications, which include requirements as to:

- Type of allowed modifications
- Time frames for completion
- Specifications for the modification;
- Inspections of modifications
- Follow-up on the completion of modifications
- Qualified building contractors provide minor home modifications in accordance with state and local building codes and other applicable regulations
- Direct service providers must meet applicable laws and regulations for the provision of the approved minor home modification and provide modifications in accordance with applicable state and local building codes.

Nursing

Service Description

The HCBS-AMH Nursing service covers ongoing chronic conditions such as wound care, medication administration (including monitoring & evaluating side effects), and supervising delegated tasks. The scope of these services are broadened, when compared to other state plan nursing services. Nursing services provide treatment and monitoring of health care procedures prescribed by a physician/medical practitioner, or as required by standards of professional practice or state law. Nursing services are provided only after benefits available through Medicaid, or other third-party resources have been exhausted or are not applicable, including home health benefits.

Nursing services must include the following:

1. Provided face-to-face with an individual who has a medical need
 - a. Preparation/administration of medication/treatment ordered by physician, podiatrist or dentist
 - b. Assistance or observation of administration of medication
 - c. Assessment of health status, including conducting a focused assessment/RN nursing assessment
2. Provided via tele health if not face-to-face with an individual who has a medical need
 - a. Observation of administration of medication
 - b. Assessment of health status/conducting a focused assessment or RN nursing assessment
 - c. Verification of medications at the time they are received from the pharmacy by matching labels with the doctor's order and medication administration record sheet (MARS) for correct type and amount of medication
3. Ensuring the accuracy of the type, amount and dosage instructions of medications at the time the individual receives medication from the pharmacy
4. Training the following persons how to perform nursing tasks or on a topic that is specific to an individual's diagnosis, care and treatment:
 - a. Service provider of host home/companion care, residential support, supervised living, supported home living, respite; or
 - b. A person other than a service provider who is involved in serving an individual
5. Speaking with a pharmacist or representative of a health insurance provider, including the Social Security Administration, about an individual's insurance benefits for medication if the RN justifies, in writing, the need for the registered nurse to perform the activity
6. Instructing, supervising or verifying the competency of an unlicensed person in the performance of a task delegated in accordance with rules of the Texas Board of Nursing
7. Participating in an interdisciplinary team meeting for the development of an IRP

Direct Service Provider

To be an HCBS-AMH Nursing Provider, one must meet the following requirements:

- RN Registered Nurse license or LVN licensed vocational nurse under the supervision of an appropriate Clinical Supervisor RN
- Registered to practice in the TX or authorized to practice in TX under the Nurse Licensure Compact

Peer Support

Service Description

Peer Support is a service which assists the individual with tasks such as setting recovery goals, developing recovery action plans, and solving problems directly related to recovery. Peer support is available daily, limited to no more than four hours per day for an individual client.

1. Helping individuals make new friends and build alternative social networks
2. Promoting coping skills
3. Facilitating use of natural resources/supports
4. Enhancing recovery-oriented attributes such as hope and self-efficacy
5. Support in finding sober housing; making new friends, finding new uses of spare time, and improving one's job skills
6. Providing assistance with issues that arise in connection with collateral problems such as having a criminal justice record or coexisting physical or mental challenges
7. Helping individuals navigate the formal treatment system, advocating for their access and gaining admittance, as well as facilitating discharge planning, typically in collaboration with treatment staff
8. Encouraging participation in mutual aid groups in the community
9. Facilitating participation in educational opportunities
10. Developing linkages to resources that address specialized needs, such as agencies providing services related to HIV infection or AIDS, mental health disorders, chronic and acute health problems, parenting young children, and problems stemming from involvement with the criminal justice system
11. Participating in the development of the IRP

Direct Service Provider

To be an HCBS-AMH Peer Support Provider, one must be a Certified Peer Specialist and meet the following requirements:

- Be at least 18 years old
- Lived personal experience with MH/SA needs
- Peer Support Specialist Certification Training (Texas Mental Health Resource)

Psychosocial Rehabilitation Services

Service Description

Psychosocial Rehabilitation services utilize evidence-based or evidence-informed interventions to support the individual's recovery. These interventions are used by helping develop, refine and/or maintain the skills needed to function successfully in the community to the fullest extent possible. A variety of evidence-based practices may be used as appropriate to individual needs, interests and goals.

Approved protocols include:

1. Cognitive Adaptive Training
2. Illness Management and Recovery
3. Seeking Safety

Skills include, but are not limited to:

1. Illness/recovery management
2. Self-care
3. Activities of daily living (ADL)
4. Instrumental activities of daily living (IADLs)

Provision of HCBS-AMH Psychosocial Rehabilitation Services occur through face to face contact individually or in small group settings.

Direct Service Provider

To be an HCBS-AMH Psychosocial Rehabilitation Provider, one must be a Certified Peer Specialist and meet the following requirements:

- Bachelor's Degree in psychology or related field required
- Master's Degree preferred
- HHSC-approved training and/or certification in the EBP used
- An adequate level of education and experience, as outlined by the evidence-based practices (EBPs) in order to successfully demonstrate competency and fidelity to the model
- Providers must be supervised by a licensed clinician trained and certified in the EBP

Respite Care

Service Description

Respite is a service that provides temporary planned or emergency short-term relief to the primary natural (unpaid) caregiver of an individual. Respite is limited to 30 days annually of any combination of in-home or out-of-home respite.

In-home respite will be provided in the individual's home or place of residence, or in the home of a family member or friend.

Out-of-home respite can be provided in the following locations:

- Adult foster care home
- 24-hour residential habilitation home
- Licensed assisted living facilities
- Licensed Nursing Facilities

HCBS-AMH Respite has a daily rate and includes the following services:

1. Personal assistance with activities of daily living and functional living tasks
2. Assistance with planning and preparing meals
3. Transportation or assistance in securing transportation
4. Assistance with ambulation and mobility
5. Reinforcement of rehabilitation or specialized therapies
6. Assisting an individual with medication administration or with supervision of self-medication in accordance with the Texas Board of Nursing rules (TAC)
7. Supervision as needed to ensure the individual's health and safety
8. Activities that facilitate the individual's:
 - a. inclusion in community activities;
 - b. use of natural supports and typical community services available to all people;
 - c. social interaction and participation in leisure activities; and
 - d. development of socially valued behaviors, daily living and functional living skills
9. Transportation costs associated with the respite service, including transportation to and from the respite service site
10. Room and board

Direct Service Provider

To be an HCBS-AMH Respite Provider, one must meet the following requirements:

- Be 18+ years old
- Trained in CPR/first-aid
- Texas driver's license/automobile insurance (if transporting individuals)
- A familiarity with individual-specific competencies
- Pass criminal background and misconduct registry checks
- Not be on a list of Employee Misconduct Registry or Nurse Aide Registry

Substance Use Disorder Services

Service Description

HCBS-AMH Substance Use Disorder (SUD) services are specialized to meet the needs of individuals who have experienced extended institutional placement. They assist in achieving specific recovery goals and in preventing relapse; and are provided using a team approach with other HCBS-AMH services, such as peer support. Individuals must exhaust other state plan SUD benefits before choosing the HCBS-AMH SUD benefit. The only exception to this, is if other state plan benefits are not appropriate to meet the individual's needs, limitations, and recovery goals as determined by the independent evaluation (e.g. severe cognitive or social functioning limitations, or a mental disability). SUD services may be provided individually or in a small group setting.

SUD services include:

1. Assessment
2. Ambulatory group counseling
3. Individual counseling

SUD Services follow evidence-based or evidence-informed treatment modalities approved by HHSC which may include:

- Motivational interviewing
- Individual, group, and family counseling
- Psycho-education
- Medication management
- Harm reduction
- Relapse prevention

An integrated assessment must be conducted to consider relevant past and current medical, psychiatric, and substance use information, including:

- Information regarding strengths, needs, natural supports, responsiveness to previous treatment, as well as preferences for and objections to specific treatments
- Needs and desire for family member involvement in treatment and services
- Recommendations/conclusions regarding treatment needs and service eligibility

Direct Service Provider

To be an HCBS-AMH Substance Use Disorder Provider, one must meet the following requirements:

- Be a Qualified Credentialed Counselor (QCC), as defined by HHSC and licensed and/or appropriately credentialed
- Trained in the evidence-based or evidence-informed treatment modality
- SUD treatment programs must be licensed by HHSC as Chemical Dependency Treatment Programs

Supervised Living Services

Service Description

Supervised living provides residential assistance as needed by individuals who live in residences in which the HCBS-AMH provider holds a property interest and that meet program certification standards.

This service may be provided to individuals in one of two modalities:

1. By providers who are not awake during normal sleep hours but are present in the residence and able to respond to the needs of individuals
2. By providers assigned on a shift schedule that includes at least one complete change of staff each day

Supervised Living Supports services include the following:

- Personal assistance with activities of daily living (ADLs) and functional living tasks
- Assistance with planning and preparing meals
- Transportation or assistance in securing transportation
- Ambulation and mobility
- Reinforcement of specialized rehabilitative, habilitative or psychosocial therapies
- Assistance with managing medications

Direct Service Provide

To be an HCBS-AMH Supervised Living Supports Provider, one must meet the following requirements:

- Be 18+ years of age
- High school diploma or Equivalency or documentation of a proficiency evaluation of experience and competence to perform job tasks
- At least three personal references
- Pass a criminal background check
- Complete initial and periodic training provided by HCBS-AMH Provider Agency
- Driver's license and proof of insurance (if transporting individuals)

All Supervised Living Services must comply with the following requirements:

- Residential settings must meet relevant state and local requirements
- Transportation of individuals must be provided in accordance with applicable state laws
- Direct service providers transporting individuals must have a valid driver's license and proof of insurance
- Assisting with tasks delegated by an RN must be in accordance with state law

Supported Home Living Services

Service Description

Supported home living is provided to individuals living in the individual's own or family residence which are not provider owned or operated. The services in this setting are designed to support rather than supplant the family and natural supports.

Supported Home Living Services includes personal assistance with the following:

1. Ensuring daily living supports such as:
 - a. Personal assistance with activities of daily living (ADLs) and functional living tasks
 - b. Transportation or assistance in securing transportation
 - c. Ambulation and mobility
 - d. Planning or preparing meals
 - e. Translation
 - f. Reinforcement of behavioral support or specialized therapies activities
 - g. Communication assistance (to support activities such as shopping or self-advocacy)
2. Acquiring, retaining, and improving skills such as:
 - a. Self-help, domestic, self-care, fine and gross motor skills, mobility, personal adjustment, and adaptive skills necessary to reside successfully in home and community-based settings
3. Promoting positive social interactions, relationship development, as well as services to instruct individuals in accessing and using community resources

Direct Service Provider

To be an HCBS-AMH Supported Home Living Service Provider, one must meet the following requirements:

- Be 18+ years of age
- High school diploma or Equivalency or documentation of a proficiency evaluation of experience and competence to perform job tasks
- At least three personal references
- Complete initial and periodic training provided by HCBS-AMH Provider Agency
- Pass a criminal background check
- Driver's license and proof of insurance (if transporting individuals)

All Supported Home Living Services must comply with the following requirements:

- Residential settings must meet relevant state and local requirements
- Transportation of individuals must be provided in accordance with applicable state laws
- Direct service providers transporting individuals must have a valid driver's license and proof of insurance
- Assisting with tasks delegated by an RN must be in accordance with state law

Transition Assistance

Service Description

Transition Assistance is the payment of set-up expenses for individuals transitioning from institutions into community settings that is necessary to enable individuals to account for basic households needs.

Transition Assistance Services (TAS) may include:

1. Security deposits for leases on apartments or homes
2. Essential household furnishings and expenses required to occupy and use a community domicile, including furniture, window coverings, food preparation items, and bed and bath linens
3. Set-up fees or deposits for utility or service access, including telephone, electricity, gas, and water
4. Services necessary for an individual's health and welfare, such as pest eradication and one-time cleaning prior to occupancy
5. Activities to assess need, arrange for, and procure needed resources (limited to up to 180 consecutive days prior to discharge)

Direct Service Provider

To be an HCBS-AMH Transition Assistance Provider, one must meet the following requirements:

- Be 18+ years of age
- Pass a criminal background check,
- Demonstrate knowledge and/or have experience in managing transitions to home and community-based settings
- Must demonstrate knowledge of, and history in, successfully serving individuals who require home and community-based services

Transportation

Service Description

Transportation services are defined as non-medical transportation provided to the individual that enable individuals to support their recovery goals and gain access to services, activities, and resources, as specified in the Individualized Recovery Plan (IRP).

This service does not duplicate transportation provided as part of other services or under the State Plan medical transportation benefit.

HCBS-AMH Providers and direct service staff may not bill for service time spent transporting an HCBS-AMH participant when the transportation is related to or a part of another HCBS-AMH service such as Supported Home Living or Employment Services.

Direct Service Provider

To be an HCBS-AMH Transportation Provider, one must meet the following requirements:

- Be 18+ years of age
- At least three personal references
- Pass a criminal background check
- Driver's license and proof of insurance